# HANDLING, CARE & FINISHING

## UPON RECEIVING YOUR DOOR UNIT

- Upon receipt of your door unit immediately inspect and report any damages or defects.
- Do not install any defective and or damaged door/unit as installation will void the warranty.
- Concealed Damages will not be covered after 24 hours of receiving door/unit or after the unit has been installed.
- Labor costs will not be covered by warranty once a damaged or defective door unit has been installed.

## STORAGE AND HANDLING

- Door/Unit should be stored flat on a level surface.
- Store door/unit in a dry and ventilated area.
- Unfinished doors/units must be immediately seal and finish all surfaces, edges and jambs.
- Avoid dragging across surfaces and keep doors clean.

## PREPARATION FOR FINISHING

Note: If during the finish process you are having issues and/or identify problems with your door, stop finishing immediately and contact company from where you purchased your doors or the manufacturer.

- Remove all handling marks and other undesirable blemishes if any.
- Sand all surfaces using the appropriate grit for desired grain appearance.
- Clean door and surfaces between sanding.
- Sand with the grain to avoid cross-grain scratches.
- The use of mineral spirit may remove small amounts of grease, oil, or pitch.

Note: It is the finisher's responsibility ensure that all products used are compatible with wood species, as well as that products are not contaminated.

## EXTERIOR FINISHING

Note: The exterior finishing process may be completed in differentiating steps or processes, this is to serve as a guide, proceed with process as recommended by product/chemical instructions and based on the techniques/equipment being used.

- Apply wood conditioner.
- Apply stain color of choice using a sponge and wipe off rag to ensure that stain is applied evenly throughout.
- Apply sealer coat to all surface evenly, the amount of coats vary per product use as recommended.
- Upon drying, sand between coats.
- Apply top coat to all surfaces evenly, the amount of coats vary per product use as recommended.
- Upon drying, sand between coat, until desired appearance is achieved.

Note: It is the finishers responsibility to determine the grain visibility and overall appearance of finish desired, conduct the used of product and methods as desired results recommend.

Stain finished products will perform measurably better if protected from the exterior elements such as the direct effects of weathering and sun exposure, refinishing will not be required as frequently.

## MAINTENANCE

- A well finished door/unit requires attention and maintenance, exposure to exterior elements affect the overall quality of finish.
- Adequate protection against any elements must be provided.
- If signs of deterioration are visible the application of an additional topcoat may need to be applied. Apply topcoat per manufacturer instructions.

Note: It is recommended that yearly topcoat be applied.